

Harvey Davis

Assistant Division Director Information Technology - GA Secretary of State

mail@harveydavis.com

Summary

Unrelenting results-driven technology leader, with multi-faceted cross functional management skills and a proven history of management success providing computer based and operational business solutions in diverse technology environments in both the private and public sectors. Thinks strategically but can effectively translate strategy to tactical plans

- + Comprehensive experience directing mission critical systems support, implementations and technical operations.
- + Detail oriented, self-directed and motivated technology leader, with years of management progression providing computer-based business solutions in diverse mission critical environments.
- + Customer centric focus with a knack for presenting technology plainly to end users.
- + Experienced manager with the know-how to motivate teams and facilitate collaboration with a blended staff of employees, contractors, vendors and consultants; is highly skilled in team building, mentoring and training.
- + Proven ability to meet or exceed all performance metrics, budget and delivery deadlines, while enhancing overall productivity and increasing connectivity.
- + Strategic thinker with insightful analysis and problem resolution skills and the wisdom to lead teams in development, maintenance and crisis modalities.
- + Managed projects using a variety of structured methodologies for over 20 years; served in enterprise Project Management Office. Former member of Project Management Institute.

Areas of Expertise

- + Technology Management
- + Enterprise Project Management
- + Strategic Planning
- + Business Continuity Planning
- + Disaster Recovery Planning
- + Data Center Implementation
- + Infrastructure Implementation
- + Security Administration

- + Risk Management
 - + Application Development
 - + Network Management.
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Experience

Assistant Division Director Information Technology - GA Office of Secretary of State at State of Georgia

June 2008 - August 2013 (5 years 3 months)

Senior manager responsible for the Georgia Statewide Elections and Voter Registration Systems for the Secretary of State's Elections Division.

Implemented the replacement of the legacy statewide voter registration system on behalf of the Office of Secretary of State with a COTS solution for the 5.8 million plus registered voters in the State of GA.

Responsibilities include managing a blended staff of technical employees and contractors, contributing to the Elections Division IT and agency wide strategic planning, budget preparation, supporting applications and systems including technical infrastructure environments and networks.

Enabled agency video collaboration through CISCO Telepresence Video Conferencing, Web Streaming and a SMART Board 885ix interactive whiteboard system.

Orchestrated identifying the product solution, the conversion and replacement of the Elections Inventory System with web based eTraker portal and back-end client server application.

Collaborated with the Department of Drivers Services to design and implement the web based Motor Voter Inquiry application to enable counties to inquire about driver's license applicant's response to the Motor Voter and confirm the applicant's citizenship status as of their last interaction with Driver Services..

Orchestrated the implementation of the electronic interface in 2009 with the Department of Driver's Services and L-1 Identity Solutions to process the demographic data and electronic signatures of motor voter registration applicants entailing 70% of the voter registration applicants with an average of 2,000 registrations daily.

Implemented the enhanced voter verification system in support to the Department of Justice Pre-cleared process.

Recommended and facilitated the implementation of strategic business continuity efforts including enhanced data center environmental monitoring capabilities, power conditioning, web application firewall filtering, local and off-site disk backup.

15 recommendations available upon request

Webmaster at Sandtown Community Association

2003 - 2013 (10 years)

Revamped and maintains the local website on a volunteer basis, the community association's website and email communications and performs advocacy with a speciality in transportation solutions and efforts.

<http://www.sandtown.org>

1 recommendation available upon request

Television Camera Operator at In Touch Ministries

February 2008 - May 2012 (4 years 4 months)

Part time studio Television Camera Operator for the In Touch Ministries Television Program featuring Dr. Charles Stanley. [Sony HDC1500R multi-format HD studio cameras including stationary and "track cam" robotic cameras, tripod based and handheld cameras] Website www.intouch.org

2 recommendations available upon request

Technical Director, Camera Operator, Graphics Engineer at First Baptist Atlanta

March 2007 - November 2009 (2 years 9 months)

Responsible for supervising the placement of cameras, commanding a number of personnel in directing cameras and other video elements on and off-line for live image magnification and video recording for post production.

1 recommendation available upon request

Enterprise IT Consultant at self employed

October 2004 - June 2008 (3 years 9 months)

Provided enterprise IT consulting services to business entities. Consulting services include disaster recovery/business continuity planning, strategic planning, project management and website development

Career Counselor - Career Support Services Ministry at First Baptist Atlanta

October 2005 - November 2007 (2 years 2 months)

An active member of the CROSS Ministry (Career Resource and Operational Support Services) under Pastor Ron Swift, providing presentations, support services and spiritual guidance for under and unemployed constituents of the First Baptist Church Atlanta.

Senior Enterprise Project Manager at Suntrust Bank

2003 - 2004 (1 year)

One of a handful of SunTrust's most senior project managers orchestrating the development of enterprise banking systems. Implemented the bank's enterprise solution for secure Internet file transmission with a team of twenty in five months. Led phase I of the technical delivery of a \$15-million Basel II and Sarbanes-Oxley regulatory compliance project managing four project managers to develop an enterprise credit data warehouse.

Participant on final review team for EDW RFP including hardware and network specifications, bid proposal's scope of work definition, contract terms and response assessment.

Tracked budget versus actual capital expenditures and expenses as program liaison with finance department. Created short term forecasts for strategic outsourcing and long term forecasts for subsequent budget years in this multi-year program.

Member of focus team that assessed, revised and restructured project governance policies, procedures and development methodology for the division's Project Management Office.

Coordinated project management tools and PMBOK training for managers and staff.

Director of IT at Atlanta Life Financial Group

1998 - 2003 (5 years)

Performed Chief Information Officer role in charge of a wide range of functions, including systems services, application design, and technical support for this financial services provider with \$16-billion of life insurance in force and \$130-million in assets under management. Directed the design and construction of a state-of-the-art data center.

Performed CIO-level duties, including tracking operating budgets of up to \$3-million; consistently performing under budget with a team of as many as 20 professionals.

- Led infrastructure team and established priorities for the design, and implementation schedule of a \$500,000 multi-year revamp and upgrade of the network infrastructure to a high-availability CISCO network to enhance load balancing, bandwidth allocation, security protection, and intrusion detection.
- Managed the technical design and construction of a \$750,000 state-of-the-art data center. Negotiated with vendors, and contractors performing the role of general contractor for the data center, developing contracts for demolition/construction, HVAC, fire suppression, raised floor, electrical and biometric access control.
- Managed network and server performance, environmental and availability using HP OpenView and a variety of tools and notification systems. Established service level agreements with key stakeholders with detailed post mortems of any outages.
- Managed and implemented the billing print infrastructure and lock box service for over 600,000 policyholders.
- Migrated Human Resources from Pervasive SQL-based Ceridian software to an Oracle-based ADP software.
- Led the Y2K enterprise compliance effort for corporate headquarters and 21 district offices in 17 states.
- Orchestrated the migration and conversion of policy administration systems function from a 3rd party provider's mainframe application to an in-house Windows server based system.

2 recommendations available upon request

Pgm Director Technology Help Desk Ops at Atlanta Committee for the Olympic Games

1993 - 1998 (5 years)

Planned and managed the '96 Atlanta Olympic Games Technology Operations Center Help Desk and 33 Sporting Venue Help Desks. Managed the pre-games Olympic Office network, desktop and application development and support groups.

Managed up to 25 problem resolution managers and over 250 staff and volunteers in resolving 10,000 incidents during the 17 days of games competition.

Led level two problem management team for network infrastructure, software and hardware support.

Hired to manage human resource systems and the development of custom planning subsystems. Subsequently assumed management of PC and network support.

Conducted feasibility study and pilot to use DB2 implementation of Peoplesoft as the Games Staffing application.

Led the office network infrastructure team delivering a variety of services, including an 1,800 node pre-games office network, hardware, application and software support, and end-user training.

Supported the JD Edwards Financial System, and the PeopleSoft Human Resources System for over 6,000 staff.

Directed the application design, testing, system installation and ongoing technical assistance for over 30 games planning systems in MS FoxPro for pre-Olympic activities.

Orchestrated the conversion of nearly 6,000 email accounts from the office to the games-time email system.
3 recommendations available upon request

Manager Technical Services Administration at Computerland

1991 - 1993 (2 years)

Directed the construction retrofit and management of national technical service, support and training facility and the related network and telephony infrastructure.

Consolidated the Dallas TX, Pleasanton CA and Atlanta locations into the Roswell facility.

Led the network infrastructure team in converting to a Novell network from BANYAN Vines and the ongoing infrastructure design and maintenance.

Designed and implemented the Call Center Telephony Systems to support this restructuring effort.

Designed and installed the access control system for the corporate training and operations center.
2 recommendations available upon request

Manager Application Support at NYNEX Business Centers

1989 - 1991 (2 years)

Primarily tasked with overseeing a team in creating and installing the PBX Contract Order System for New York and New England Telephone companies before the acquisition of NYNEX Business Information

Systems by Computerland.

Administered physical security and access control for the Atlanta facility.

Key participant in tracking the \$4 million operating budget for the Technical Services group, which supported a \$55 million revenue stream.

IT Project Lead at JC Penney

1985 - 1990 (5 years)

Led a development team and performed CICS COBOL programming in support of the retail-ordering, inventory and accounting systems.

1 recommendation available upon request

Programmer at Norfolk Southern

1980 - 1985 (5 years)

COBOL Programmer - maintained and supported the Rail Car Tracking System.

Projects

New Georgia Voter Registration System

June 2012 to Present

Members:Harvey Davis, Kevin Reaves, Leslie Robinson, J. Byron Branch, Venu Gurram, Anand Balasubramanian PMP, Joe Singh

Work with the Secretary of State IT department and PCC Technology (Vender) in the testing of the New Georgia Voter Registration System. Provided helpdesk support/Training to County Elections and Voter Registration offices.

Skills & Expertise

Risk Management

IT Management

Business Continuity Planning

Strategic Planning

Project Management

Management

Public Speaking

Team Leadership

Customer Service

Program Management

Business Analysis

Vendor Management

Non-profits

Networking

Consulting
Executive Management
Business Process Improvement
Security
Business Process Re-engineering
Disaster Recovery
IT Strategy
Leadership
Process Improvement
Information Technology
Business Intelligence
Web Development
Strategy
Budgets
Infrastructure
Team Management
Testing
Solution Architecture
Troubleshooting
Data Center
Network Administration
Outsourcing
Marketing Strategy
System Administration
IT Operations
Servers
Management Consulting
Event Planning
Crisis Management
Infrastructure Implementation
Data Center Implementation
Solution Design
Budgeting
Application Development
Network Management
Enterprise Project Management

Education

Georgia State University

BBA, Finance

Activities and Societies: Sigma Phi Epsilon - Georgia Beta Chapter

Lehigh University

Activities and Societies: Sigma Phi Epsilon - Pennsylvania Epsilon Chapter

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27 people have recommended Harvey

"Harvey is a highly effective project manager and driver of IT solutions. He effectively managed the technology team supporting Georgia's Voter Registration and Elections Systems. He was instrumental in modernizing the Elections systems support organization, implementing a web based ticketing system, the replacement of the Elections Supply Inventory System and various systems interfaces with the Department of Drivers Services (DDS). He is results oriented and responsive to the needs and concerns of his customers."

— **Karen Handel**, *Secretary of State, State of GA*, managed Harvey indirectly at State of Georgia

"Harvey Davis solves IT issues. When tasked with a challenge, Harvey is tenacious and unrelenting. He understands IT- from infrastructure to end user support, Harvey brings a mature and seasoned wealth of knowledge to all the projects he manages. When negotiating in tough terrain, I would want Harvey on my side of the table."

— **Leslie Robinson**, *Elections Training Manager- Secretary of State, State of Georgia*, worked with Harvey at State of Georgia

"Harvey worked directly for me during my tenure as CIO. I found Harvey to be a dedicated, responsible employee. With his background in Elections, I asked him to run a major project for our office. He took on the task and worked very well with the vendor and other stakeholders on the project. I would recommend Harvey for positions of greater responsibility as he continues his career."

— **Randy Vaughn**, *CIO, Georgia Secretary of State*, managed Harvey at State of Georgia

"Harvey is very knowledgeable of information systems and highly competent technically. In addition, when he came to his current position, he was required to perform under very difficult, stressful circumstances, often with nearly impossible deadlines. However, he was effective at producing a product of extraordinarily high quality and made many creative, useful suggestions to improve the statewide system, which was a benefit to the many Election Officials that worked with the system. His technical excellence makes it a pleasure to work with him, but his star quality is his ability to speak to anyone, at any level, without being condescending or unnecessarily technical. That is a quality very few developers possess."

— **April Pye**, *Administrative Chief, Fulton County Registration and Elections, Fulton County, Georgia*, was with another company when working with Harvey at State of Georgia

"I worked with Harvey in developing a Georgia Contract for Evaluation and Improvement Recommendations

for the the State Voter Registration System. Throughout the heavy technically laden process, Harvey provided every detail asked for and was a key player in the succewssful procurement and recommendations for improvement on the State Voter Registration System. His professionalism and his demeanor make him a pleasure to work with. I recommend Harvey with 100% confidence! Billy Gilbert Associate Category Manager Georgia State Purchasing Division"

— **Billy Gilbert**, *Associate Category Manager, Fleet Category, Georgia State Purchasing Division, Department of Administrative Services*, worked directly with Harvey at State of Georgia

"Harvey is the consummate IT professional. He is thorough and detailed in his analysis and does his work with excellence. He is a team player and understands the value of linking strategic objectives with tactical and operational goals. It was a pleasure working with Harvey at SOS!"

— **Chauncey Newsome**, *Corporations Division Director, State of Georgia*, managed Harvey indirectly at State of Georgia

"Harvey managed the services that were key sources of information for our investigations. I relied on the information to assist me in investigating some very complex cases. I appreciate the support you provided and wish you well."

— **Hall Adrick**, *Investigator, Georgia Secretary of State*, worked with Harvey at State of Georgia

"Harvey has incredible focus on projects with an innate ability to successfully multi-task."

— **John Jurkiewicz**, *Director of Human Resources, Georgia Secretary of State*, worked with Harvey at State of Georgia

"Harvey is a great manager, Harvey is extremely encouraging, a good listener and supportive of his team. He has good foresight on next steps withing a project. It would be a great honor to work on any team he has."

— **Carol Goldberg**, *Senior Database Administrator, State of Georgia - Secretary of State*, reported to Harvey at Secretary of State of Georgia

"These recommendations don't allow the appropriate form. It was I who worked for and with Harvey as a consultant on an "under pressure" project to develop detailed requirements specification for the new voting system in the state of Georgia. Harvey was excellent to work with and for - knew his subject, treated people with respect and integrity. Bottom line is that together the job was done well on time and everyone was satisfied with the results. I would work for and with Harvey again and have no trouble recommending him for advanced management positions."

— **Pete Flagg**, was Harvey's client

"As the project sponsor for a key initiative for the GA SOS, Harvey displayed extraordinary leadership to our project by providing necessary guidance on the business imperative, and expediting the resolution of issues while ensuring the appropriate relationships were in place and maintained. The feedback provided by him

was timely and essential in ensuring that the analysis and design completed supported the business objectives within the required timeline. The type of participation by Harvey is what assures a successful project."

— **Peter Lowenstein**, was Harvey's client

"Harvey brought creativity and open-mindedness to a procurement and planning process, to the benefit of the citizens he serves. By resisting the bias toward traditional approaches, Harvey saved tax dollars and maximized value."

— **Greg Ogburn**, *Senior Modernization Architect, MAKE Technologies Inc.*, was a consultant or contractor to Harvey at State of Georgia

"Harvey quite simply gets down to business and gets the job done."

— **Scott Jones**, *Database Administrator, Georgia Secretary of State*, worked directly with Harvey at State of Georgia

"Harvey has been a part of the Secretary of State's Office over five years and has been a great asset to the office. He is a person who has knack for being a perfectionist. As one of his colleagues, I find him to be a person who cares about his work, his co-workers and the organization. To have Harvey on any team will be great."

— **Vernetta Gamble**, *Local Elections Official Liaison, State of Georgia*, worked indirectly for Harvey at State of Georgia

"I am recommending Harvey Davis because he is a dedicated hard worker with years of experience. He is a team player and demonstrates good leadership in his role with the Secretary of State. With his background expertise and vast knowledge, Harvey is able to implement plans for projects from its inception to completion."

— **Kevin Reaves**, *Voter Services Coordinator, Secretary of State Elections Division*, worked directly with Harvey at State of Georgia

"When I took office as president of the Sandtown Community Association in 2005, we needed a webmaster. Harvey volunteer and he took us to the next level. He established Google email list for communication with our members and other things to keep us informed. He is superlative, works well with others and always looking for a way to improve our communications with each other. We are happy to have him as our webmaster because he keep up with all the trends and keep us up to date. If there a way to do it better, he will let us know. We are on facebook and I am proud as past president what we have achieved with him as our webmaster. He is the best! Betty Burke"

— **Betty Burke**, was Harvey's client

"Harvey has run camera for our church on both Sundays and Wednesdays. He is capable of operating high quality HD professional cameras with excellent results."

— **Andy Sixsmith**, *Partner, Masterpiece Video*, worked directly with Harvey at In Touch Ministries

"Harvey is a very capable, versatile, camera operator, and all around production professional."

— **Joseph Kalcso**, *Camera Operator, In Touch*, worked directly with Harvey at In Touch Ministries

"Harvey was a huge asset for our production video team. As a director, camera op, and a graphics engineer he demonstrated great skill."

— **Richard Clark**, *Manager of Audio Visual Systems, First Baptist Church Atlanta*, was with another company when working with Harvey at First Baptist Atlanta

"Harvey planned and coordinated the conversion of Atlanta Life's Policy Administration System from Liberty Insurance's software to IBM LifePro and the Y2K conversion for my department as AVP of Operations at Atlanta Life. He brought together the Liberty, IBM and Atlanta Life technical teams to bring about a smooth and successful insurance conversion. Mae D. Jones"

— **Mae D. Jones, MBA, FLMI**, *Assistant Vice President - Operations, Atlanta Life Insurance Company*, worked with Harvey at Atlanta Life Financial Group

"As Director of IT for Atlanta Life Financial Group, Harvey's previous industry experience, organizational skills, and ability to communicate with front line and Executive Staff helped to propel ALFG to the forefront of its market sector. Harvey will bring a wealth of experience and positive change to any organization. I was proud to have worked and learn from his."

— **Danny Bryant**, *Network Administrator, Atlanta Life Financial Group*, reported to Harvey at Atlanta Life Financial Group

"Harvey was a detailed and thorough manager. His team skills and followup were key to our project's success."

— **Leigh Morgan**, *Program Assistant, Atlanta Committee for the Olympic Games (ACOG)*, managed Harvey indirectly at Atlanta Committee for the Olympic Games

"Harvey was very dedicated employee with great understanding of the working environment. He was responsible for the Help Desk infrastructure for the event driven environment which was very difficult to manage, very stressful and unstructured; new to every one due to the very unique circumstances - Summer Olympiad. Harvey is working very well in the stressed and "punishing" environment; he was able to prioritize problems for his team and resolved them under constant pressure from the media, sports federations and other vendors involved in the Summer Olympiad. He cherishes his team during crisis and was coming across in very positive way. If I will be building another critical situation management team to manage high visibility sport events I will hire Harvey again. Kuba Sliwinski"

— **Kuba Sliwinski**, *Delivery System and Technology Operations Center Director, ACOG - Atlanta Olympic Games*, managed Harvey at Atlanta Committee for the Olympic Games

"Harvey was great to work with! Always had a cheerful disposition, no matter what the stress in planning the Olympic Games. I found out a couple of years later that he was asked to hang around and shut out the lights after the rest of us were long gone. I'll bet he was smiling when he hit the switch! ;-)"

— **Curtis Palmer**, *Program Manager, Physical Planning, Atlanta Committee for the Olympic Games*, worked with Harvey at Atlanta Committee for the Olympic Games

"Harvey was my right hand when getting key projects done. He is an experienced project manager with an eye towards detail. He has a keen awareness of technology. He is a strategic thinker that always keeps an eye on the business and financial aspects. He is well worth your consideration."

— **Steve Thurston**, *Director of Technical Services, Computerland Corporate*, managed Harvey at Computerland

"I worked with Harvey at NYNEX in development projects and eventually in the marketing and delivery of support services. Harvey oversaw numerous marketing and program definition tasks to promote the sale of software and networking support services. Harvey is thorough, detail oriented and dependable in managing tasks both big and small to their completion on time and on budget."

— **Woody McClintock**, *Help Desk Manager, NYNEX Business Centers*, worked with Harvey at Computerland

"Harvey is a highly qualified and motivated technology professional. I worked with him at JCPenney and Harvey proved to be diligent, innovative and very organized. His abilities and efforts helped us to design, develop and deploy several innovative solutions for the time."

— **Darhyl Watkins**, *Senior Analyst, J.C. Penney, Inc.*, worked directly with Harvey at JC Penney

[Contact Harvey on LinkedIn](#)